

PDSA Worksheet

EasyPI: Health Equity/Social Determinants of Health



PDSA CYCLE

The PDSA Cycle is a systematic, four-part, series of steps for learning and gaining valuable insight for the continual improvement of a process. Use the things that you have learned from process mapping to design your PDSA cycle.

Step 1: Plan Plan the intervention, including a plan for collecting data.

- Who:
- | | | |
|--|---|---|
| <input type="checkbox"/> Front office | <input type="checkbox"/> MA | <input type="checkbox"/> Office manager |
| <input type="checkbox"/> Back office | <input type="checkbox"/> LPN | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Physician | <input type="checkbox"/> RN | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Other providers | <input type="checkbox"/> Care coordinator | |

What: *Example: Develop partnerships with community organizations to address Social Determinants of Health and Health Equity needs of patients*

When: *Example: 3 months (September 1 through November 30)*

Data Collection: *Example: A count of number partnering community organizations that are included in your practice's Health Equity Plan*

Step 2: Do Try the intervention on a small scale. In 1-2 sentences, describe the specifics of your intervention including details of how your plan will be implemented.

What: *Example: We will connect with community organizations with the purpose of creating partnerships that will address Social Determinants of Health and health inequities for our patients. We will update our Health Equity Plan to include these new partners and resources.*

Step 3: Study Analyze the data and study the results.

After the intervention period you will review problems/unexpected observations from the intervention, analyze results of the intervention, determine if you have met your goals, and evaluate what was learned from the intervention.

Step 4: Act Refine the change, based on what was learned from the test

When you have studied the effect of the intervention, you decide if you will make this change permanent, go back to the way things were done before, or do another PDSA cycle with another change.