



Quality and Safety

Physician practices that adopt the PCMH model become advocates for their patients to support the attainment of the best health outcomes. These outcomes are defined by a care planning processes driven by a compassionate and robust partnership between the patient, the patient's primary physician, other physicians, healthcare providers and family members. The patient actively participates in decision-making and provides feedback to ensure expectations are being met.

Source: Joint Principles of the Patient-centered Medical Home, February 2007



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